



residential care



wardley gate  
wardley



At wardley gate we offer exceptional levels of care and the highest possible quality of life





***'My mother has the best of care you could wish for. It is a home from home for her. Well done to all the staff.'***

Maureen T (Daughter of Resident)



welcome

# about us

**Wardley Gate is currently under construction just off the main Gateshead to South Tyneside road close to Felling, Heworth, Wardley, Pelaw, Bill Quay, Washington and Hebburn.**

Wardleygate will be a Luxury Residential, Nursing and Dementia care home managed by the Enhanced Care Group which has over 30 years of experience caring for older people in South Tyneside, Newcastle and Sunderland in Tyne and Wear and also in Durham, Darlington and Middlesbrough.

It will be rated amongst the best care homes in the North East of England. So be it Residential, Nursing or Dementia care in Gateshead, Wardley Gate will be the place to feel at home.



## price guarantee

Wardley Gate will give a Fair Price Guarantee and will not charge any more than that recommended by Newcastle Council unlike many other homes.

Whether the fees are paid privately or with assistance, everyone pays the same amount. This may save some of our residents and their families many thousands of pounds per year.



## come and talk to us and our residents

We at Wardley Gate believe that a Care Home should feel like 'home' to you and choosing the right Care Home with good facilities is so important and we do not expect you to take our word for it.

We would like to invite you to meet our staff and residents at our nearby home, Fellingate in Felling and feel for yourself the friendly atmosphere, the high standards of comfort and the good companionship.

We invite you to speak with the manager to arrange a visit and spend a day with us. We will be happy to arrange transport, at no cost, for you and any family members who need it. If you wish, a trial stay may then be arranged in consultation, if necessary with the Social Services Department.

# facilities



## A unique and inspiring senior living care centre

Here our main aim is to care for you no matter what your needs are and in the way that you prefer.

You will be able to choose from a variety of luxurious spacious bedrooms that will be complimented by welcoming reception areas, excellent dining facilities, spacious and well-equipped activity areas and beautiful landscaped gardens.

All this will be combined with professional support and care delivered by highly trained, dedicated and professional staff who are passionate about providing the best care through bespoke care plans that are as unique as you are.

At Wardley Gate we are very proud of the high standard of accommodation that is being achieved and offered to our residents and every step has been taken to design a home from home atmosphere providing the best possible care that we can.

Some areas will be equipped with TV and games, others will be more quiet and peaceful.

Your bedroom will be respected as 'your own front door'. Leading to large, comfortable single rooms with en-suite facilities including showers We will also cater for couples or anyone who prefers to share a room with a companion.

All rooms will be pleasantly light, airy and comfortably furnished with facilities of the very high standard that you would expect and specialist bathing facilities are available.

All rooms will look out on to the gardens and some have extensive views over Tyneside.

We have coffee and tea-making facilities for residents and their families. There'll also be a hairdressing and beauty salon.

***'It was because of the devoted and caring staff I was able to go home and sleep at night knowing Alec was in the best hands possible. All the staff were very friendly and helpful and were always willing to go the extra mile.'***

Margaret M (Wife of Resident)





## dedicated unit for those with dementia

In a dedicated unit we can also provide specialist care for anyone who may be less mentally alert or physically active.

We continually consult a range of leading dementia specialists to ensure that our care homes offer safe, supportive, specially adapted environments that maximize a person's independence and enhance their self-esteem.

*'I found the residents were treated with great respect and the staff were very friendly and helpful. The home is beautifully decorated, food is lovely and I don't think we could have found a more perfect place for him'.*

K. M. (Niece of Resident)

We understand the value of maintaining your independence and that privacy and choice are important. We always provide person centered care to meet individual needs and strive to ensure we provide the right type of care, for the right person, at the correct time.

As well as providing full time residential and nursing care we can also provide, subject to availability, short-term care to suit the needs of yourself and your family.

*'Any reservations I may have had about care homes have well and truly been dispelled by this fantastic place and the wonderful kind, patient, caring and hardworking staff who work there'.*

Lisa E (Niece of Resident)



# carers



Everyone has unique qualities and our dedicated staff ensure that they provide care that is responsive to individual personal preferences, needs and values.

There will always be someone to help at Wardley Gate.

Our Carers know more than names and faces. They know people's personalities, their priorities and their preferences, and therefore can provide all that a resident needs, when and where it's needed, while at all times respecting the privacy and dignity of that particular person.

***'A very modern, friendly, clean residential home. Staff excellent, nothing a bother to them. Office and management staff friendly and helpful at all times. Could not fault it, rooms lovely and clean within suite. Excellent'.***

Susan W (Daughter of Resident)

You can rest assured that all Wardley Gate Carers undergo intensive training and are required to complete National qualifications.

Our dedicated teams are passionate about what they do and we specially select staff for their personal qualities, such as being instinctively warm with a natural desire to help others.

Our Carers work with our residents and their loved ones to create a detailed personal care plan and build up relationships that ensure our residents' health and care needs are always met.

***'It was because of the devoted and caring staff I was able to go home and sleep at night knowing Alec was in the best hands possible. All the staff were very friendly and helpful and were always willing to go the extra mile'.***

Margaret M (Wife of Resident)



# activities

Everything we do is person-centred, including our range of daily activities.

All activities are based on the interests, desires and wishes of our residents. The examples below are but a few of those featured at our communities. We seek to cater for all residents requests - after all, we are here for them.

**Featured activities:**

## light exercise

Our residents are encouraged to join stimulating classes such as light exercise. Residents and guests of varying levels of flexibility meet in the lounge or activities areas, with assistants on hand to help provide encouragement and support where required.

## visits from entertainers

We have regular visits from local musicians and entertainers catering for different tastes.

Teas and cakes are often served while our residents enjoy a sing-a-long! We also have a range of other individual or group activities

## day trips

We arrange day trips with all of the transport supplied by us. Our residents often enjoy anything from a day at the seaside and shopping trips to Newcastle and the Metro Centre.

We also arrange visits to the cinema and theatre.



While all residents have television access within the privacy of their own room, our residents often like to make use of our cinema for seeing popular movies or national sporting events etc.

Some of our male residents enjoy nothing more than a nice drink watching the local and National football games.

## other activities

We are always open to suggestions from our residents and their families for other types of activity to suit individual preferences. All of our activities come at no cost to the resident.





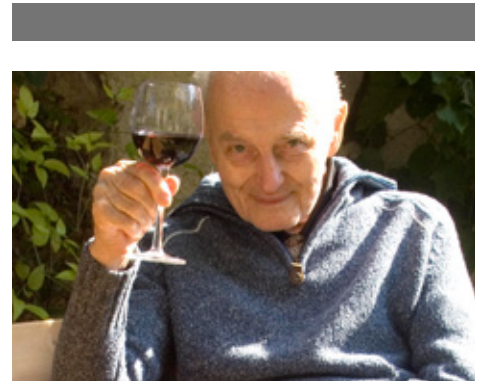
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Margaret M (Wife of Resident)





## our invitation

**Choosing a care home is one of the most important decisions you'll ever make.**

That's why we invite you to come and visit us to ensure that you have absolute peace of mind you have made the right decision

Please call us on  
**0191 438 3107**

Enjoy our comprehensive guided tour

Meet Residents

Meet Staff

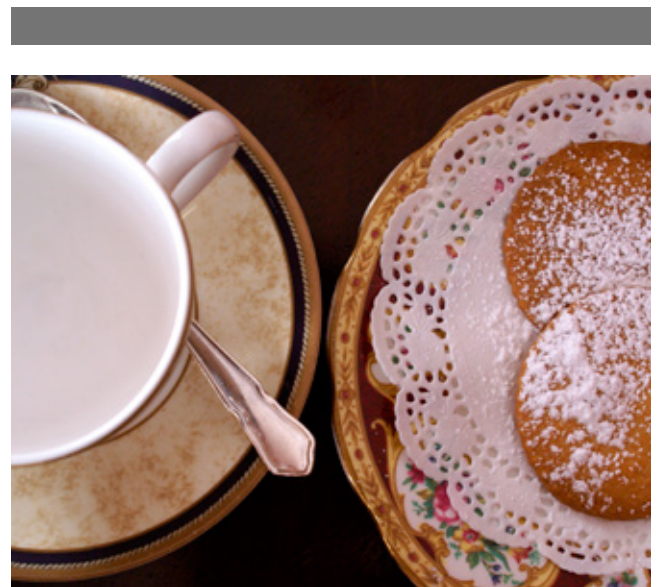
Speak with our Manager

Trial Stay

Transportation arranged at our cost

Try our restaurant

and of course tea and biscuits



For more testimonials please visit [www.wardleygate.com/testimonials](http://www.wardleygate.com/testimonials)

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[www.wardleygate.com](http://www.wardleygate.com)



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part of the  
enhanced care  
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**Enhanced**  
Care and Support